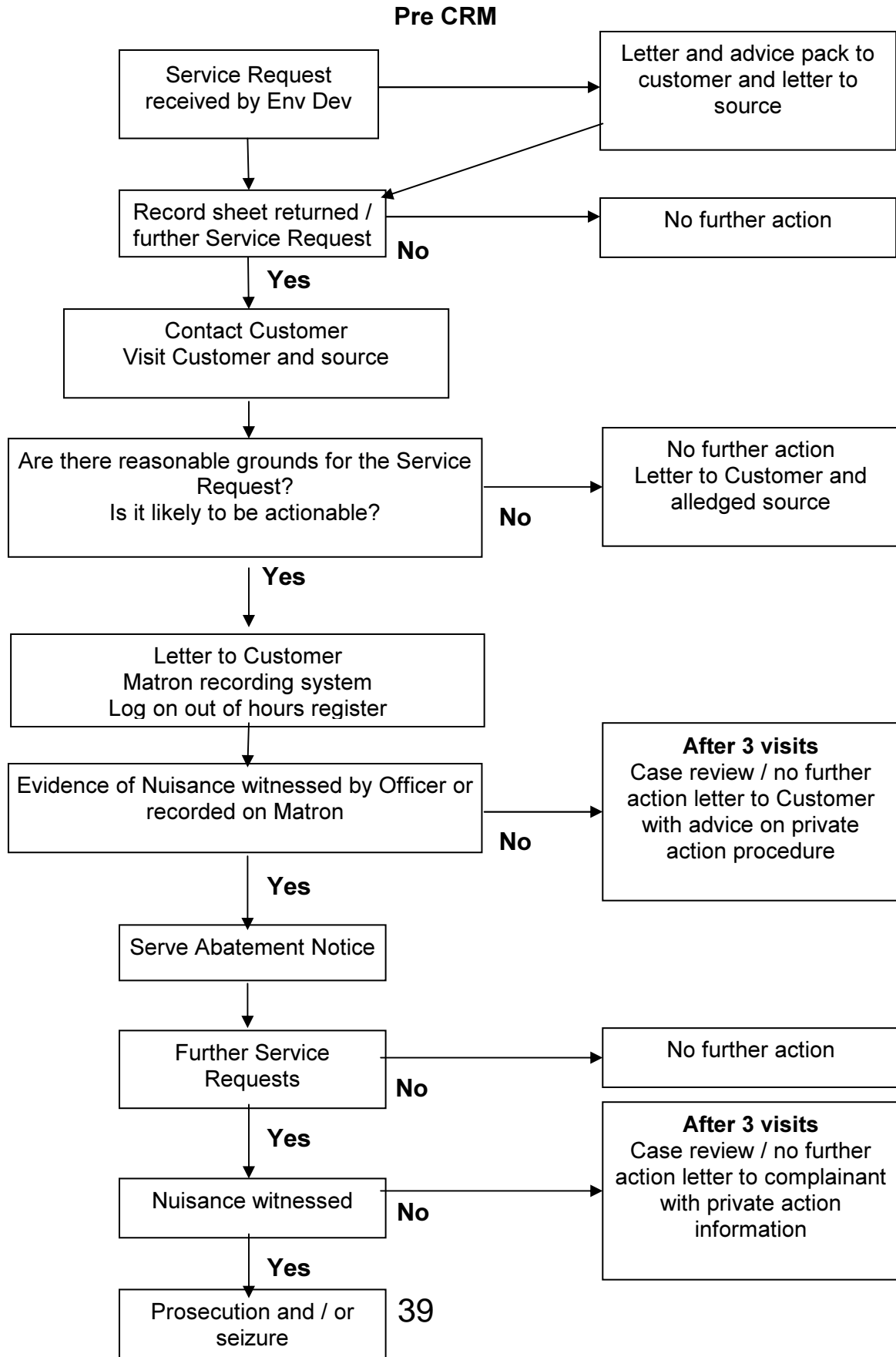


## Appendix One

### Procedure for dealing with Neighbour Noise Service Requests – (e.g, customer complains about their next door neighbour playing loud music)



## Post CRM

